

Solana Technology Services Cookie Policy

Cookie Policy

Updated: March 20, 2024

At Solana Technology Services, LLC (collectively, “**STS**”, “**Company**”, “**we**,” or “**us**”), we believe in being clear and open about how we collect data related to you. This Cookie Policy provides detailed information about how and when we use cookies and similar technologies to recognize you when you visit our websites at gameshift.solanalabs.com, www.gameshift.dev, and any associated subdomains or websites (collectively “**Websites**” and “**Services**”). This notice explains what these technologies are, why we use them, and your rights to control our use of them.

What are cookies? Cookies are small data files that are placed on your computer or mobile device when you visit a website. Cookies are widely used by website owners in order to make their websites function and work more efficiently, as well as to provide reporting information. Cookies set by the operator of a website (in this case, STS) are called “first-party cookies.” Cookies set by parties other than STS are called “third-party cookies.” Third-party cookies enable third-party features or functionality to be provided on or through the Website (for example, advertising, interactive content, interaction with social media sites, and analytics). The parties that set these third-party cookies can recognize your computer or mobile device both when you visit our Website and when you visit certain other websites.

Why do we use cookies? We use first-party and third-party cookies for several reasons. Some cookies are required for technical reasons in order for our Website and Services to operate, and we refer to these as “essential” or “strictly necessary” cookies. Other cookies also enable us to track and target the interests of our users and to enhance the experience of our Service. Third parties serve cookies through our Websites for advertising, analytics, and other purposes. The specific types of first and third-party cookies served through our Websites, and the purposes they perform are described below:

Essential cookies. These cookies are strictly necessary to provide the Service to you through our Websites. Essential cookies allow you to use our Services and to enable access to various features such as a unique user session, and to enable access to secure areas. STS serves these cookies directly, and they are described as follows:

Name	Purpose	Provider	Expiration
_x_w	Used through our use of the Freshworks to improve performance	Support.gameshift.dev, solana<ID>.freshdesk.com	When browsing session ends
_helpkit_session	Used through our use of the Freshworks to manage your user session	support.gameshift.dev	When browsing session ends
XSRF-TOKEN	Used through our use of the Freshworks to protect against cross-site request forgery (CSRF) attacks	gameshift.myfreshworks.com	When browsing session ends

Functional cookies. These cookies are used to enhance the performance and functionality of our Websites and our Services, but are not essential. However, if you disable these cookies, certain functionality may not be available to you. We do not currently use any functional cookies on our Websites.

Analytics cookies. These cookies collect information that helps us understand how the Websites and Services are being used by our customers, how effective our marketing campaigns are, and to generate new marketing leads and insights. These cookies and the parties that provide them are described below:

Name	Purpose	Provider	Expiration
_ga	Used through our use of Google Analytics	gameshift.solanalabs.com	1 Year
_gclxxxx	Used through our use of Google Analytics to measure the effectiveness of our marketing campaigns	gameshift.solanalabs.com	2 Months
_ga_xxxxxxxxxx	Used through our use of Google Analytics	gameshift.solanalabs.com	1 Year
_gat	Used through our use of Google Analytics	gameshift.solanalabs.com	1 Minute
_gat_UA_xxxxxxxxxxx	Used through our use of Google Analytics	gameshift.solanalabs.com	1 Minute

_gcl_au	Used through our use of Google Analytics	gameshift.solanalabs.com	3 Months
_gid	Used through our use of Google Analytics	gameshift.solanalabs.com	1 Day
_hp2_id.xxxxxxxxxx	Used to understand your use of our support page, which is provided by Freshworks	freshdev.io	1 Month
_hp2_ses_props.xxxxx xxxxx	Used to understand your use of our support page, which is provided by Freshworks	freshdev.io	1 Year

Targeting and Advertising cookies. These cookies may be set through our Websites by our advertising partners. They may be used by those third-party companies to build a profile of your interests and show you relevant ads on other sites. They do not store directly personal information but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising. These cookies and the parties that provide them are described below:

Name	Purpose	Provider	Expiration
guest_id	Used by Twitter to monitor how users navigate and interact with Twitter services.	twitter.com	1 Year
guest_id_ads	Used by us to enable advertising on Twitter	twitter.com	1 Year
guest_id_marketing	Used by us to enable advertising on Twitter	twitter.com	1 Year
muc_ads	Used by us to enable advertising on Twitter	t.co	1 Year

Use of Local Storage. Cookies are not the only way to store information on your computer or mobile device. STS stores additional information that is essential to the functionality of the Services in local storage. Local storage is similar to the storage of information in cookies but never expires until our Services delete this information or you delete it yourself. Please

refer to the instructions specific to the type of browser you are using or the specific mobile phone operating system you are using for instructions on how to delete local storage.

Other tracking technologies. Cookies are not the only way to track visitors to a website. STS and our third-party partners may use other similar technologies, such as clear image files or Javascript tags (also known as “tracking pixels” and “web beacons”) that contain an identifier that recognizes when a user visits our Websites. This allows our third-party partners to monitor traffic patterns between websites, to enable advertising, to understand if you have come from an advertisement displayed on a third-party website, to monitor the success of marketing campaigns, to communicate with cookies, and to improve site performance. These technologies typically rely on cookies to function, so disabling cookies in your browser will impair their functionality.

How can I control cookies? You have the right to decide whether to allow cookies when using our Websites and Services. Most browsers allow you to control cookies as part of their settings and preferences. Please refer to your specific browser for instructions on how to disable, limit, and delete cookies. The following links are provided for your convenience. Click on the relevant link below to access detailed information regarding cookie settings. Should your browser not be listed here, you should review the help pages for your specific browser to see what features are offered for adjusting your cookie settings:

1. [Chrome](#)
2. [Safari](#)
3. [Microsoft Edge](#)
4. [Firefox](#)

Note that if you disable, limit, or delete cookies, our Websites may not function properly, and this may prevent you from using our Services.

Updates to this Cookie Policy. STS may update this Cookie Policy from time to time, therefore, revisit this page to stay informed about our use of cookies. The date at the top of this Cookie Policy indicates when it was last updated.